



Manitoba Medications Return Program

FAQ'S and Operational Tips

Who provides this service to the Province of Manitoba?

The Post-Consumer Pharmaceutical Stewardship Association (PCPSA) oversees the Manitoba Medications Return Program which is provided at no charge to participating pharmacies. Stericycle has been contracted and will collect and dispose of the product. All pharmacy staff members should be aware of the program and are encouraged to promote it to the public.

What is the cost of the program?

There is no cost to the participating pharmacy or to the public. PCPSA is a not for profit association and is funded and governed by the pharmaceutical and consumer health products industries.

How do I enroll?

Enrolment is quick and easy. Fill out the form located at http://www.medicationsreturn.ca/manitoba_en.php. Fax or email the completed form to Stericycle and you will be notified of enrollment within a few weeks.

How do I order a container or arrange pick up?

Telephone: 204-697-4463 or 1-866-693-3330 **Fax:** 1-204-694-3158 **Email:** customercaremb@stericycle.com

Please note that there is a minimum of two containers per pick up.

What can I put into the med return pail?

All prescription drugs and oral dosage form nonprescription drugs and natural health products are acceptable. Dry contents should be emptied directly into the pail. Blister packs and wet product such as creams and liquids should be left in the original container and placed in the pail. Do not pour any liquid into the pail.

What is ACCEPTED for disposal?	What is NOT ACCEPTED?
Human and animal based pharmaceuticals	Sharps, syringes or needles
Patches	Anatomical or Biomedical waste
Antifungal cream	Antiperspirants
Antibacterial cream	Antiseptics
Inhalers (maximum of 10 full canisters per container)	Expired samples
All Rx drugs including patches and creams	Hazardous material
Throat lozenges	Mouthwashes
Vitamin and mineral supplements	Pharmaceuticals from farms, hospitals, doctors, dentists and institutions
OTC medications and NHP's including pills and liquids	Pharmacy waste

What about cytotoxic waste?

Place any cytotoxic waste returned by the public into the pharm-pail; it does not need to be separated.

Do I need to worry about confidentiality?

Yes. Encourage your patients to take responsibility to safeguard their personal health information by either blacking out their name or removing the label from the vial or product dispensed. **You must do this if the patient has not.**

Who do I contact if I have more questions?

Contact Stericycle Customer Service at 1-866-693-3330 or email customercaremb@stericycle.com or contact PCPSA at info@medicationsreturn.ca



Courtesy of your MSP Professional Relations Committee,
The Manitoba Pharmaceutical Association, and MMRP